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## For Immediate Release

## **Ambit Energy Guarantees Customer Satisfaction.**

DALLAS, TEXAS (January 30, 2007) - Ambit Energy today announced a new Customer Satisfaction Guarantee for their residential electricity customers in Texas.

The guarantee states, "Satisfaction is Guaranteed or We Pay the Bill. We are so certain your transition to Ambit Energy service will be flawless that we're willing to guarantee it. If, for any reason, Ambit Energy disconnects your service during the switching process, we'll pay your first month's bill. No questions asked."

An Ambit spokesperson added, "With this guarantee we're giving our customers more confidence in the fact that there's no reason to worry about their electricity being cut off during the switching process."

If a customer is disconnected due to failure to pay either their previous provider or Ambit, the company does not guarantee payment of the first month's bill.

## **About Ambit Energy**

Ambit Energy, L.P., is a retail electric provider based in Dallas, Texas. Ambit currently provides electricity service to residential customers in deregulated Texas markets. Additional information on Ambit can be found at <a href="https://www.ambitenergy.com">www.ambitenergy.com</a>.